

**DISPUTE RESOLUTION BOARD (DRB) MEMBER /
DISPUTE RESOLUTION ADVISOR (DRA) RESUME**

CEM-6220 (NEW 05/2019)

DIANE E GOLLHOFER RAINES

1445 Waterside Dr.

Dallas, TX 75218

(214) 328-9677

Diane@DGRconsultants.com

DATE 11/06/2021**CURRENT EMPLOYMENT** *Please enter your most recent experience first*

Current Job Title President

Begin Date: October 5, 2011

Employer Name DGR Consultants LLC

Duties/Projects:

1 Established an engineering consulting firm specializing in program and construction management. Diane uses her extensive experience in alternative project delivery, partnering, contract dispute avoidance and resolution to assist Owners and Contractors in closing out projects claim free.

Contracts have included:

FTA – PMO CM oversight;

TxDOT – Claims Management;

DFW International Airport – Claims Management;

FTA - PMO CM Oversight;

FWTA - Project Management and Construction Management support;

DART - Project Management and Construction Management support;

Various Contractors and Consultants – providing Project Management, Construction Management, Procurement and Claims Support.

ONGOING CONSULTING SERVICES *Please enter your most recent experience first*

Job Title

Begin Date: October 5, 2011

Employer Name

Duties/Projects:

1 DFW International Airport - Claims Specialist - Review and recommendations for resolution of ongoing disputes and claims

2 TxDOT - Claims Management - Review and recommendations for resolution of ongoing disputes and claims

3 DART - Streetcar Extension - Downtown Dallas - Technical Advisor - Design Review, Quality Assurance, Construction Management and Technical Procurement Support for in road streetcar extension

4 DART - Station Extensions - Technical Advisor - Quality Assurance, Design Review, and Construction Management

5 Archer Western Herzog- Silver Line Commuter Line Project - Technical Advisor for Quality Management, Contract and Procurement Support

6 Archer Western Herzog- TEX Rail Commuter Line Project - Technical Advisor for 3rd Party Support, Contract and Procurement Support

Job Title

Begin Date:

Employer Name

Duties/Projects:

1

PAST WORK EXPERIENCE *Please enter your most recent experience first*

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Job Title

Employer Name

From: 3/28/2002 To: 10/5/2011

	Duties/Projects	Begin Date	End Date
1	<p>Dallas Area Rapid Transit - Assistant Vice President - Construction Management -</p> <ul style="list-style-type: none"> <input type="checkbox"/> Responsible for leading the award-winning construction of the longest light rail program in the country (DART's Green Line), building a safe, reliable and cost-effective transportation system. This system included 28 miles, 20 stations, bridges, roadway, test track section and service and inspection facility (NWROF). <input type="checkbox"/> Responsible for overseeing the successful construction of the Double track expansion of the TRE commuter line linking Dallas to Ft. Worth consisting of a mile-long double track bridge, built safely during active train operations, one side at a time, in compliance with FRA rules and regulations. <input type="checkbox"/> Responsible for leading coordination and negotiations with contractors, consultants, affected freight railroads, TXDOT, Love Field Airport, the cities of Dallas, Farmers Branch, and Carrollton, and internal departments such as: real estate, risk management, operations and maintenance with positive partnering results. <input type="checkbox"/> Oversight and management have resulted in significant schedule and budgetary benefits (<5% contingency usage) during a period of soaring labor and material costs. Some of these included: <ul style="list-style-type: none"> <input type="checkbox"/> Integrating fast track approaches to system coordination saving 6 months. <input type="checkbox"/> Reducing risk by incorporating market adjustments capabilities for material purchases. <input type="checkbox"/> Contracting Officer Representative for a \$210 million General Engineering Consultant contract. Actions resulted in a \$326,000 settlement for deficient design - a first for the agency. <input type="checkbox"/> Developed budgets and work plans with lean staffing and held tight control over scope creep, resulting in actual costs below budget. <input type="checkbox"/> Instituted an award-winning safety program including background checks, badging and bi-lingual training resulting in lost work hour cost of 75% less than industry standard. <input type="checkbox"/> Oversaw the miscellaneous construction task order staff and contracts, consisted of over 300 task orders for a contract cost of less than \$6 million. <input type="checkbox"/> Responsible for leading and managing a professional DART staff, over 200 consultant staff and over 2000 contractor personnel. 	4/1/1995	10/5/2011
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LICENSES

	License Title	License Number	Issued By	Issue Date	Expiration Date
1	Professional Engineering License	68944	Texas	01/01/1988	12/31/2022
2	Professional Engineering Firm License	F-13896	Texas	10/31/011	10/31/2022

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CERTIFICATES

	Certificate Title	Certificate Number	Issued By	Issue Date	Expiration Date
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EDUCATION

	Diploma/Degree/Certificate	Course of Study	University/College	Date Completed	Dates Attended (If diploma not awarded)
1	Bachelor of Science	Civil Engineering - Construction Management	Texas A&M University - College Station	May 1984	-

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 + - **DRB/DRA TRAINING ATTENDED**

	Training Title	Training Provider	Date(s) Attended
1	Caltrans DRB Training	Dispute Resolution Board Foundation (DRBF)	10/19/21 - 10/21/21
2	DRB Administration and Practice Workshop Refresher	DRBF	2/25/21 - 2/16/21

 + - **PROFESSIONAL AFFILIATIONS**

	Title	Organization Name	Your Role/Organization Description	Affiliation Dates
1	Director/Membership Chair	Dispute Resolution Board Foundation	Board Director - Dispute Resolution Board Foundation (DRBF), a non-profit organization dedicated to promoting the avoidance and resolution of disputes worldwide using the unique and proven Dispute Board (DB) method.	10/2021 - current
2	Advisory Board Member	WTS - Women in Transportation	WTS is dedicated to creating a more diverse, inclusive, and equitable transportation industry through the global advancement of women.	1/2008 - current

 + - **ONGOING ALTERNATIVE DISPUTE RESOLUTION EXPERIENCE** *None* **COMPLETED ALTERNATIVE DISPUTE RESOLUTION EXPERIENCE**

	Project Name (Caltrans EA)	Contract \$ Amount	Agency Administered	Contractor	Start and End Dates	Your Role	
						DRB Member	DRB Chair/DRA
1	DART LRT - Green Line CMGC1	\$423,000,000.00	DART	Archer Western/Walsh	May 2006 - Sept 2011	<input type="checkbox"/>	<input type="checkbox"/>
2	DART LRT - Green Line CMGC3	\$471,000,000.00	DART	Archer Western Herzog	May 2007 - Sept 2011	<input type="checkbox"/>	<input type="checkbox"/>
3	DART LRT - NW Rail Operating Facility	\$90,000,000.00	DART	Archer Western/Walsh	May 2006 - June 2010	<input type="checkbox"/>	<input type="checkbox"/>
4	DART G1	\$21,000,000.00	DART	Lane Construction	Jan 1999 - March 2001	<input type="checkbox"/>	<input type="checkbox"/>
5	DART G2	\$52,000,000.00	DART	GLF	May 1999 - Feb 2001	<input type="checkbox"/>	<input type="checkbox"/>
6	DART G3	\$46,000,000.00	DART	Hensel Phelps	May 1999 - July 2001	<input type="checkbox"/>	<input type="checkbox"/>
7	DART Service and Inspection Facility	\$9,000,000.00	DART	Hensel Phelps	June 1999 - June 2000	<input type="checkbox"/>	<input type="checkbox"/>
8	DART NC3	\$66,000,000.00	DART	GLF	Feb 1999 - May 2001	<input type="checkbox"/>	<input type="checkbox"/>
9	DART NC4	\$62,000,000.00	DART	Archer Western	Feb 1999 - April 2001	<input type="checkbox"/>	<input type="checkbox"/>
10	DART NC5	\$35,000,000.00	DART	Martin K Eby	Nov 1999 - July 2001	<input type="checkbox"/>	<input type="checkbox"/>
11	DART CBD Mall	\$100,000,000.00	DART	Gilbert Texas	Jan 1993 - June 1996	<input type="checkbox"/>	<input type="checkbox"/>

 + -**CERTIFICATION AND ACKNOWLEDGMENT** By checking this box, I certify that the information in this form is true and accurate to the best of my knowledge, information, and belief. By checking this box, I acknowledge that I will uphold the Dispute Resolution Board Foundation (DRBF) Canons - (1) Disclosure, (2) Conflicts of Interest, (3) Confidentiality, (4) Board Conduct and Communication, and (5) Board Procedures - as described in Section I, "Description of Work," of the DRB or DRA Agreements.

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By checking this box, I understand that either the Department or the Contractor may replace me as described in Section VII, "Replacement of DRB Member," or "Replacement of DRA," including for failure to uphold the DRBF Canons as specifically set forth in Section I, "Description of Work," of the DRB or DRA Agreements, respectively.

SIGNATURE

DATE

Nov 6, 2021
