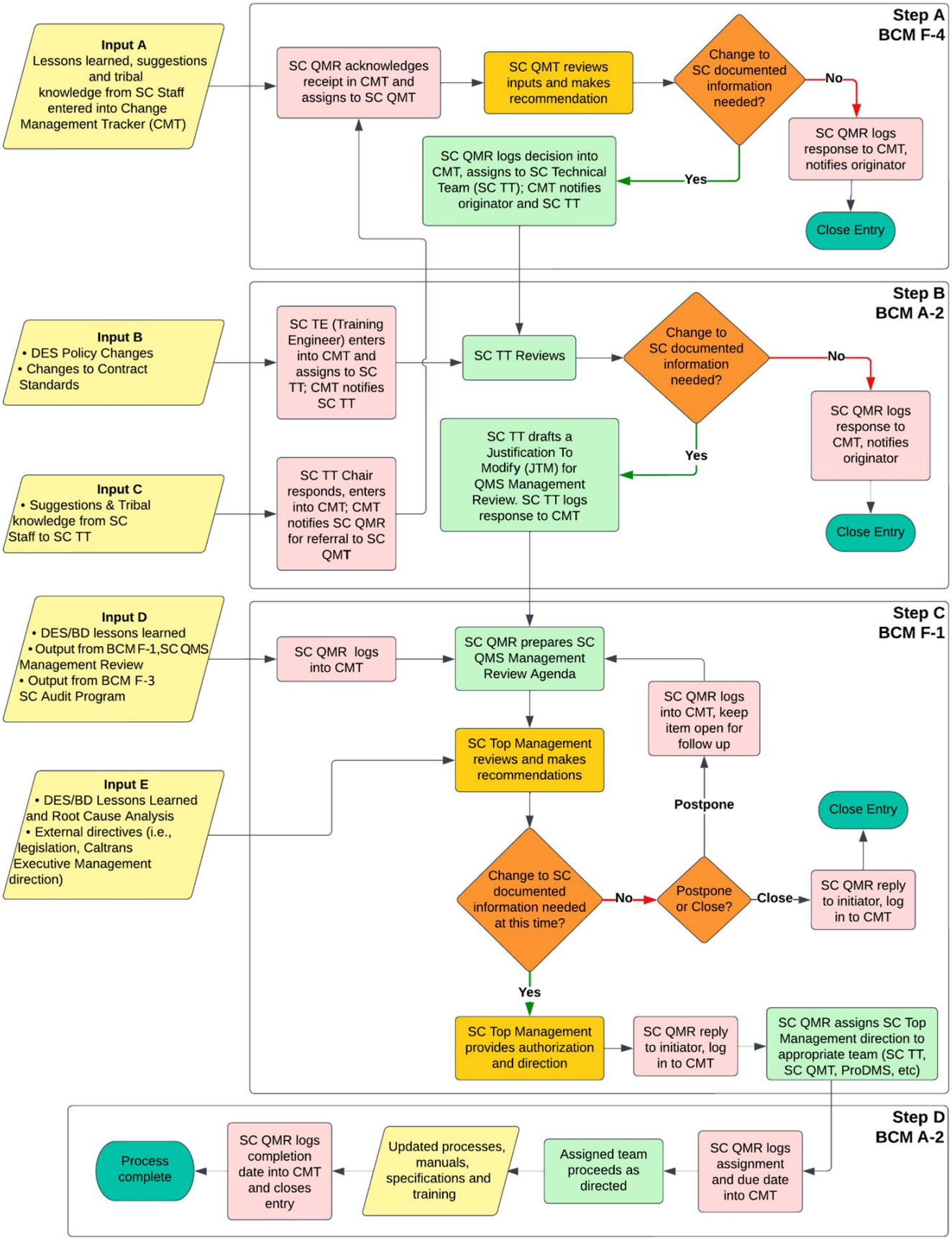SC Change Management Process Flowchart